

Data Network Engineer (ITS 5) Telecommunication Services Division

Requisition # 1629

SALARY: \$60,120 - \$78,900 (Range 66)

OPENS: March 3, 2010

CLOSES: March 10, 2010

LOCATION: Olympia, Washington

AGENCY PROFILE

The Washington State Department of Information Services (DIS) provides quality and reliable computing, telecommunications, and Internet services to state and local agencies, tribal governments, educational institutions, and not-for-profit organizations.

As the technology leader for Washington State, DIS provides innovative enterprise services so that government agencies can successfully serve the public. DIS also provides support to the Information Services Board.

JOB OVERVIEW

The Department of Information Services has an opening for an Information Technology Specialist 5 (ITS 5) to join the Telecommunication Services Division's (TSD) Enterprise Data Networks unit.

The incumbent serves as the expert level specialist in the implementation of data network solutions for state agencies and local government customers. Provide leadership and expert consultation for large-scale network projects or enterprise systems that often integrate new technology, carry out organization-wide information technology functions, and/or impact other institutions or agencies.

Applies technical and business knowledge to perform highly complex tasks including evaluating customer networking requirements of enterprise systems and performs technical network designs for complex customer agency projects that incorporate multiple networks, platforms, and network environments.

Works cooperatively with Senior Managers and may receive some assignments directly from Senior Managers on high risk, high profile initiatives that may impact significant/fundamental public service. Provides wide area networking leadership, technical expertise and demonstrates knowledge of project management practices, principles, and skills.

QUALIFICATIONS

- Four years of IT experience within the last seven years, analyzing customer requirements and developing complex statewide network designs and solutions for multiple customers and stakeholders
- Two years of Project Management experience within the last five years, managing IT projects and producing project management framework deliverables such as project proposals, projects charters, work breakdown structures (WBS) project timelines, risk matrixes, and communications plans
- Two years experience implementing network solutions that employ SONET,
 Frame Relay ATM, Ethernet, Multi Protocol Label Switching (MPLS), and Optical based network technologies; and CISCO router/switch networking.

DESIRABLE QUALIFICATIONS

- Bachelor's Degree in Computer Science, or related field
- ITIL version 3 Certification
- Project Management Certification (such as Project Management Professional (PMP))
- Cisco Certification such as CCDA or CCNA
- Cisco VoIP Experience
- Knowledge of converged networks and applications such as unified communications, unified messaging, and call center applications
- Ability to meet deadlines while managing multiple priorities
- Ability to communicate technical requirements with stakeholders and to translate these into business options for management presentation

WORKING FOR DIS

DIS is an agency on the move. With a talented workforce that has a depth of knowledge and understanding of information technology, DIS provides constructive, reliable and responsive services for all their clients.

DIS offers extensive opportunities for career growth and personal development through workshops, seminars, training and other promotional opportunities.

As one of the top ten places in the country for business and careers (Forbes' Magazine, 2007), and conveniently located at the crossroads of business and leisure, Olympia has become the preferred destination zone for business professionals in the Pacific Northwest.

Olympia is on the Puget Sound and is within easy driving distance of the rugged Olympic National Park, the city of Seattle, Mt. Rainier, Mt. St. Helens, and Pacific Ocean coastal beaches: all offering ample outdoor recreation opportunities. Home to an internationally-recognized educational institution and a vibrant arts scene, Olympia is also the location of the outstanding Farmer's Market, located at the downtown waterfront.

EMPLOYEE BENEFITS

The State of Washington offers a comprehensive and competitive package of benefits to match the needs of our diverse workforce. DIS eligible employees can choose from our outstanding benefit packages including health, dental, life and long-term disability insurance; vacation, sick, military and civil leave; dependent care assistance program; deferred compensation plans; educational benefits program; paid holidays; Commute Trip Reduction Incentives; training; and state retirement plans. Please visit the following link to obtain further information on the <u>Benefit Plans</u> offered by DIS.

SPECIAL NOTE

This position is covered by a union security provision. Therefore, as a condition of employment, candidates who are appointed are required to become members of the Washington Federation of State Employees, or pay other representational fees within the first 30 days of employment.

The incumbent in this position may be required to pass a Washington State Patrol criminal background check and meet all standards set by the WSP based on changes in technology and/or service delivery needs.

This job announcement may be used to fill more than one vacancy.

HOW TO APPLY

Interested applicants should submit a letter of interest with a detailed description of their experience as it pertains to the Qualifications listed. Please include a current resume, and a minimum of three professional references.

Please submit your application materials at http://www.careers.wa.gov/

Persons of disability needing assistance in the application process, or those needing this announcement in an alternative format, may call (360) 902-3543 or Telecommunications Device for the Deaf 1-800-833-6388.

APPLICANT PROFILE

As a separate part of the application process, you are requested to voluntarily complete and return the <u>Applicant Profile</u> sheet with your completed application. This information will be treated as confidential. This page will be separated from your application and used by authorized personnel only.

The Department of Information Services is an equal opportunity employer.